





Southeastern Health Collaborative (SHC)													
11.9.2016	Time 11:00 a.m.-1:00 p.m. Place: Southeastern Idaho Public Health												
Type of Meeting:	Medical-Health Neighborhood												
Recorder:	Mandi Nelson, SHIP Administrative Assistant												
Attended:	Kevin Gray, Lyn Amos, John Holmes, Roger Hiatt, Cameron Peterson, Sarah Russell, Melissa Bolander, Elisa Magagna, Allison Palmer, Rhonda D'Amico, Mandi Nelson, Dawn Juker, Tracy McCulloch, Maggie Mann, Traci Treasure, Kathleen Giuntoli, DeeAnne Marshall, Michelle Paul, Chantelle Bowman, Bernadette Corum, Melanie Bowcutt, Sandy Guidinger, Katlynn Hudson, Charity Johnsen, Sarah Cooley, Jeremy Porter, Angela Treasure, Jessica Perry, Mark Horrocks, Hilary Humpherys, Jen Walker, Bill Woodhouse												
<b>Welcome (11:00-11:10)</b>													
Dr. William Woodhouse, Chair, Southeastern Healthcare Collaborative													
<b>Discussion</b>	<ul style="list-style-type: none"> <li>Dr. Woodhouse facilitated the meeting and began with introducing attendees to the purpose of the Medical Health Neighborhood and the role it plays in the SHIP. (State Healthcare Innovation Plan.)</li> </ul>  <p>Presentation to Regional Collaborative</p>												
<b>Transitions of Care: Regional Experiences (11:10-11:20)</b>													
Dr. William Woodhouse													
<b>Discussion</b>	<ul style="list-style-type: none"> <li>All attendees had the opportunity to introduce themselves, the company they represent, and the challenges they face.</li> </ul> <p style="text-align: center;">Challenges included:</p> <table border="0"> <tr> <td>**Communication (patient follow up)</td> <td>Funding</td> </tr> <tr> <td>Process of sending and receiving accurate information to and from patient's Primary Care Provider</td> <td>Sending, receiving referrals out for medical imaging</td> </tr> <tr> <td>Medication reconciliation</td> <td>Processing workflows</td> </tr> <tr> <td>Lack of available resources (rural access)</td> <td>Feeling of completion vs. collaboration</td> </tr> <tr> <td>Lack of information on patients (pharmacy)</td> <td>Low healthcare literacy</td> </tr> <tr> <td>EMS communication sharing</td> <td>Lack of caregiver support</td> </tr> </table>	**Communication (patient follow up)	Funding	Process of sending and receiving accurate information to and from patient's Primary Care Provider	Sending, receiving referrals out for medical imaging	Medication reconciliation	Processing workflows	Lack of available resources (rural access)	Feeling of completion vs. collaboration	Lack of information on patients (pharmacy)	Low healthcare literacy	EMS communication sharing	Lack of caregiver support
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<b>Transitions of Care Presentation (11:20-11:40)</b>													
John Holmes, PharmD													
<b>Presentation</b>	<ul style="list-style-type: none"> <li>John Holmes presented on Transitions of Care. Imbedded is his presentation.</li> </ul>  <p>TOC 2016_11_9_.pdf</p>												
<b>Transitions of Care Group Process (11:40-12:50)</b>													
Dr. William Woodhouse													
<b>Discussion</b>	<ul style="list-style-type: none"> <li>A group discussion led to mapping out the need of better bidirectional communication between the patient, primary care providers, and all other stakeholders. The content to be aware of in the needed communication was broken down into four major categories: Clinical, Home, Patient, and Community.</li> </ul> <table border="0"> <tr> <td><b>Clinical</b></td> <td><b>Home</b></td> <td><b>Patient</b></td> <td><b>Community</b></td> </tr> <tr> <td>Discharge Summaries</td> <td>Environment</td> <td>Beliefs/Goals</td> <td>Memorandum of Understanding</td> </tr> <tr> <td>Results Instructions</td> <td>Resources Coverage Risk Access Finances</td> <td>Efficacy Security Literacy</td> <td>Adult Protection Transportation Services</td> </tr> </table>	<b>Clinical</b>	<b>Home</b>	<b>Patient</b>	<b>Community</b>	Discharge Summaries	Environment	Beliefs/Goals	Memorandum of Understanding	Results Instructions	Resources Coverage Risk Access Finances	Efficacy Security Literacy	Adult Protection Transportation Services
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<b>Closing Remarks/Next Meeting (12:50-1:00)</b>													



## State Healthcare Innovation Plan

Improved health, improved healthcare, and lower cost for all Idahoans



Dr. William Woodhouse

### Discussion

#### Next MHN Meeting

- Potential stakeholders to invite to the next meeting included: Mental health, Faith based volunteers, Community services/indigent representative, Veterans representative, Payers, Legislatures, Lab imaging/pathology.
- The next meeting is tentatively set for late January or early February of 2017.