**Southeastern Health Collaborative (SHC)**

**11.9.2016**  
Time 11:00 a.m.-1:00 p.m.  
Place: Southeastern Idaho Public Health

<table>
<thead>
<tr>
<th>Type of Meeting:</th>
<th>Medical-Health Neighborhood</th>
</tr>
</thead>
<tbody>
<tr>
<td>Recorder:</td>
<td>Mandi Nelson, SHIP Administrative Assistant</td>
</tr>
</tbody>
</table>

**Welcome (11:00-11:10)**

Dr. William Woodhouse, Chair, Southeastern Healthcare Collaborative

**Discussion**

- Dr. Woodhouse facilitated the meeting and began with introducing attendees to the purpose of the Medical Health Neighborhood and the role it plays in the SHIP. (State Healthcare Innovation Plan.)

**Transitions of Care: Regional Experiences (11:10-11:20)**

Dr. William Woodhouse

**Discussion**

- All attendees had the opportunity to introduce themselves, the company they represent, and the challenges they face. Challenges included:
  - Communication (patient follow up)
  - Funding
  - Process of sending and receiving accurate information to and from patient’s Primary Care Provider
  - Sending, receiving referrals out for medical imaging
  - Medication reconciliation
  - Processing workflows
  - Lack of available resources (rural access)
  - Feeling of completion vs. collaboration
  - Lack of information on patients (pharmacy)
  - Low healthcare literacy
  - EMS communication sharing
  - Lack of caregiver support

**Transitions of Care Presentation (11:20-11:40)**

John Holmes, PharmD

**Presentation**

- John Holmes presented on Transitions of Care. Imbedded is his presentation.

**Transitions of Care Group Process (11:40-12:50)**

Dr. William Woodhouse

**Discussion**

- A group discussion led to mapping out the need of better bidirectional communication between the patient, primary care providers, and all other stakeholders. The content to be aware of in the needed communication was broken down into four major categories: Clinical, Home, Patient, and Community.

**Closing Remarks/Next Meeting (12:50-1:00)**

Statewide Healthcare Innovation Plan (SHIP) is supported by Funding Opportunity Number CMS-1G1-14-001 from the U.S. Department of Health and Human Services, Center for Medicare & Medicaid Services.
<table>
<thead>
<tr>
<th>Dr. William Woodhouse</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Discussion</strong></td>
</tr>
<tr>
<td>Next MHN Meeting</td>
</tr>
<tr>
<td>• Potential stakeholders to invite to the next meeting included: Mental health, Faith based volunteers, Community services/indigent representative, Veterans representative, Payers, Legislatures, Lab imaging/pathology.</td>
</tr>
<tr>
<td>• The next meeting is tentatively set for late January or early February of 2017.</td>
</tr>
</tbody>
</table>